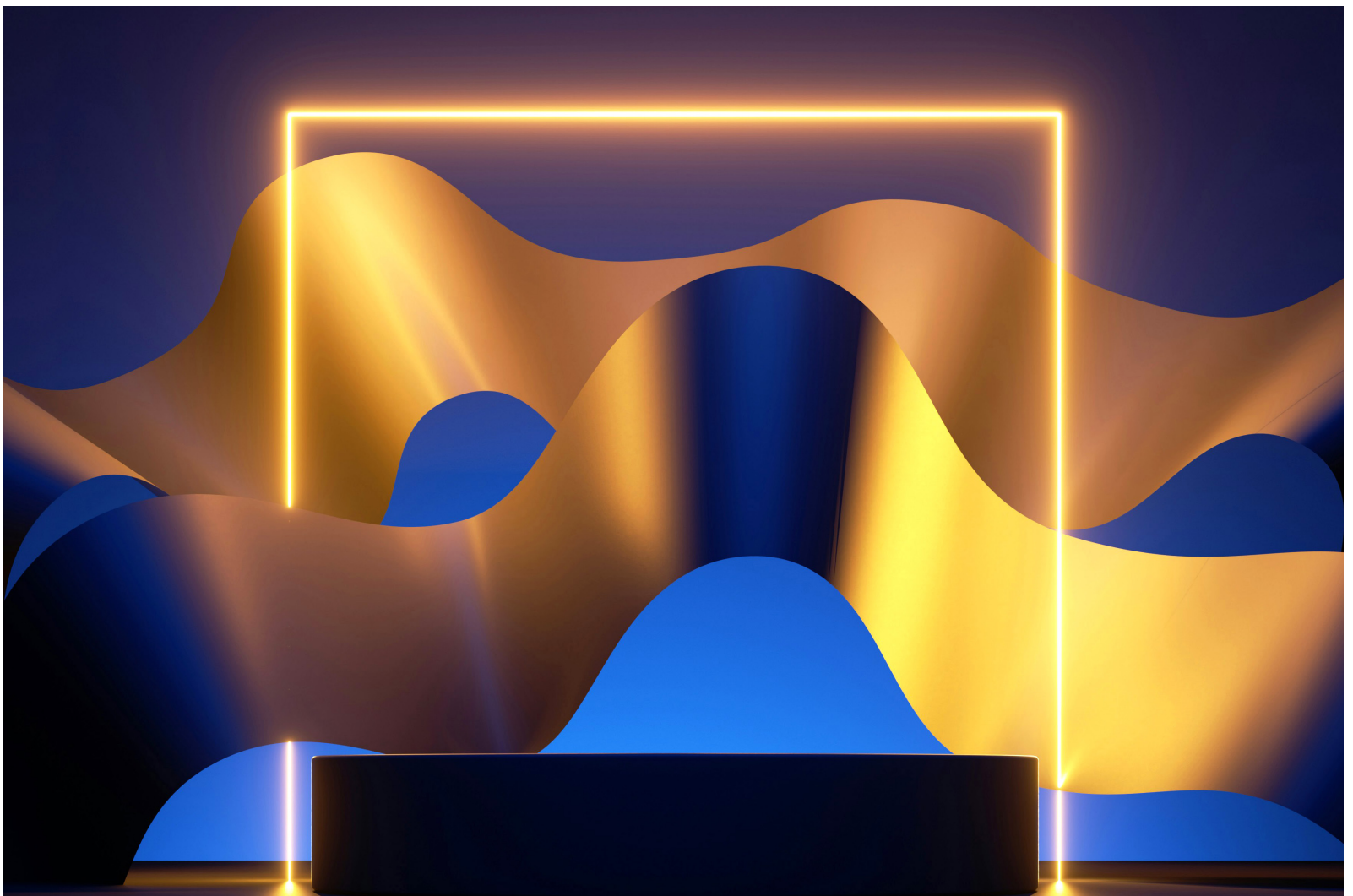


# Risk

## Markets Technology Awards

2025 **WINNER**



Best vendor for system  
support and implementation

Murex

# Best vendor for system support and implementation

## Murex

Murex has been named winner of the *Best vendor for system support and implementation* at the Risk Markets Technology Awards, cementing its position as a leading provider of technology solutions to the financial services industry. The company's MX.3 platform, combined with its comprehensive global support and implementation services, was recognised for its ability to meet the rapidly evolving needs of capital markets institutions worldwide.

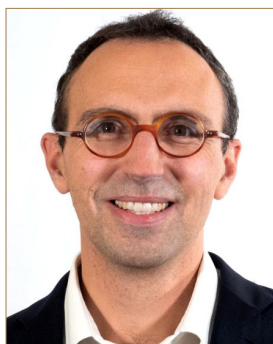
Murex's offering is distinguished by providing high-quality, cost-effective solutions that help clients navigate the complexities of modern financial markets. With more than 60,000 financial professionals in 65 countries relying on its technology, Murex's deep understanding of the global financial landscape and its ability to adapt to the changing market environment were key factors in its award win.

MX.3 has seen continuous evolution and improvement over the years. The company places a strong emphasis on delivering rapid updates and new features to clients, introducing over 600 enhancements every quarter across various asset classes. One of the standout features of the company's approach is MXevolve – a suite of services designed to help clients maximise the value of MX.3 while minimising the complexity and cost of system upgrades.

MXevolve includes solutions such as upgrade-as-a-service, which allows clients to seamlessly upgrade their systems every 12–18 months, and continuous integration, which automates the deployment of new features and configurations without disrupting production stability. These managed services are already being leveraged by major clients, including Rabobank and NORD/LB, and many other customers have signed up.

Murex offers a personalised service with dedicated functional and technical experts who work closely with clients to understand their unique needs and ensure the seamless delivery of solutions. The company's global service structure, supported by regional hubs, provides 24/7 technical assistance, ensuring clients receive support whenever they need it. For critical production issues, Murex's premium support service – Operate – offers immediate assistance, with a team of experts able to deliver fast and effective solutions.

In addition, Murex's approach to implementation has been highly praised. The company boasts a 100% project delivery success rate over the past decade. With a team of 1,300 specialists dedicated to delivering high-quality solutions across 17 offices worldwide, Murex has demonstrated its ability to manage complex, large-scale implementations for global



Louis-Thomas Nessi, Murex

institutions. The company also introduced MXGO – a packaged solution designed for digital and local banks that streamlines the deployment of treasury and trading operations while reducing the total cost of ownership.

Murex has continued to innovate in response to market trends and client needs. Over the past year, the company has made significant strides in optimising its platform for cloud and software-as-a-service deployment. Its MX.3 platform now offers cloud-native capabilities, which include elastic scalability and the ability to use alternative database vendors, such as Microsoft SQL Server and PostgreSQL, helping clients reduce costs while improving flexibility. Security has also been a

priority, with enhancements to its monitoring capabilities and penetration testing procedures.

Murex's commitment to reducing clients' total cost of ownership has also impressed. For example, the company has introduced new integration capabilities, which allow clients to integrate MX.3 seamlessly into their ecosystems, reducing operational complexity.

In the coming year, Murex plans to continue its focus on operational resilience, cyber security and regulatory compliance, ensuring its clients are equipped to meet the challenges of an increasingly complex and fast-moving market. The company's development of new services, such as XVA BPaaS (business process-as-a-service), will further enable clients to delegate resource-intensive tasks to Murex, alleviating the burden of infrastructure management.

### Judges said:

- “MXevolve adds clear value, helping clients adapt quickly to market changes.”
- “Good client testimonials and case studies.”
- “Strong delivery record with a steady stream of meaningful enhancements.”
- “Approach to updates and client projects ensures consistent delivery.”

### Louis-Thomas Nessi, EMEA cohead of client services at Murex, says:

“Once again, the depth and precision of our platform and the strength of our evolving collaboration model with new and existing customers helped us stand out. These awards represent an expert and objective recognition of our hard work and dedication in meeting the ambitions of our clients.” ■